## Maternal High Risk (MHR) & Newborn Intensive Care (NBIC) Programs

Website: http://www.health.wyo.gov/familyhealth/mhr/index.html

(307) 777-6921 or 1-800-438-5795

## **GUIDELINES**

## IF YOU HAVE INSURANCE

- You will need to <u>REPORT ALL INSURANCE POLICIES TO THE DOCTOR OR</u> <u>HOSPITAL</u>. MHR/NBIC expects any hospital and/or medical insurance benefits that you receive TO <u>BE PAID TOWARD</u> the cost of you or your child's medical care before benefits are applied.
- Ask your provider to bill your insurance directly and/or assign benefits to your provider.
  This means your insurance company will pay directly to your provider.

## **PAYMENT PROCEDURES**

Upon receipt of your eligibility letter, notify your approved providers of the following billing process:

- Your healthcare provider's office will send the bill to Xerox (Wyoming Medicaid), the agency that pays MHR/NBIC bills. If you receive a bill, notify the provider to submit the claim to Xerox, *P.O. Box 547*, *Cheyenne, WY 82003-0547*. The telephone number for Xerox is 1-800-251-1268.
- Payment for services is dependent upon enrollment with Wyoming Medicaid by your approved provider(s).
- You may receive <u>monthly statements</u> of your account until it is paid. Please contact your Public Health Nurse if you do get a request for payment for MHR/NBIC authorized services.